

Cool Stuff For Sharp

Jim2® Business Engine Managed Print Services Edition

Jim2 Business Engine Managed Print Services Edition is the go-to industry-specific software helping you streamline your processes with plenty of great features specific to Sharp dealers.

Available in on premises and cloud platforms from Happen Business, speed up meter reads and billing using the Jim2 MPS Connectors for Sharp. Read on to find out all the cool things Jim2 can do.

Streamline Sharp Meter Reads

The Jim2 Business Engine MPS Connector for Sharp fully integrates with meter read information collected from your Sharp machines via email to save hours of data entry per month, and reduce billing errors.

The major benefit of the Jim2 MPS Connector is automatic, accurate and timely meter reads and billing:

- Less administration time, and no more re-keying
- Quicker quoting
- Greater accuracy
- Streamlined billing
- Improved customer satisfaction
- Invoice from the same system and see payment sooner.

Additional Connectors

- FM Audit
- Print Audit
- PrintFleet
- Generic xml/csv connector.

Jim2 eBusiness Meter Reads

For Sharp dealers who can't obtain an automated meter read from the device, Jim2 eBusiness Meter Reads is an easy, user-friendly way for them to submit their meter reads.

You can enter the meter reads via a simple, customisable web page which feeds into Jim2 automatically – no re-keying needed. This feature is a standard inclusion in Jim2 Business Engine MPS Edition.

Built-in error checking prevents customer data entry mistakes, and ensures correct billing. Jim2 then automatically creates your billing jobs, ensuring you are ready to invoice as soon as you have the meter reads.

Bulk Meter Update

Jim2 Business Engine provides you with the tools you need to manage your billing database. Run a list, run the script (obtain from Happen Business) and update all the machines on the list by black and colour meter.

This keeps all your machines profitable, and takes away the laborious task of manually updating machines for annual CPC increases.


Visibility into Consumables

Gain insight into installed consumable yield rates with all information for toners, fusers, servicing, and when these were last supplied in Jim2.

Fact Sheet

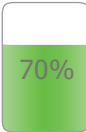
Consumables


Black Toner

	<u>Last Supplied:</u>	771,648 (20/12/2012) *
	Rated Yield:	18,000
	Expected Yield:	18,000
	Replace At:	789,648
	Current Read:	771,648
	Pages Left:	18,000
	Replacement Due In:	60 days (20/2/2013)

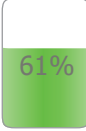
	Overall	
	Complimentary Purchased	26 x 18000 = 468000 1 x 18000 = 18000

Cyan Toner

	<u>Last Supplied:</u>	117,427 (28/11/2012) *
	Rated Yield:	18,000
	Expected Yield:	16,694
	Replace At:	134,121
	Current Read:	125,201
	Pages Left:	8,920
	Replacement Due In:	26 days (15/1/2013)

	Overall	
	Complimentary Purchased	8 x 18750 = 150000 0

Magenta Toner

	<u>Last Supplied:</u>	92,435 (22/8/2012) *
	Rated Yield:	18,000
	Expected Yield:	17,893
	Replace At:	110,328
	Current Read:	100,001
	Pages Left:	10,327
	Replacement Due In:	44 days (6/11/2012)

	Overall	
	Complimentary Purchased	7 x 18000 = 126000 0

See last supplied meter read/date, expected yield, replacement due in #days, number of complimentary supplies, number or purchased supplies, and much more.

Jim2 gives you much greater flexibility by allowing you to set up yield percentages based on actual ink coverage, rather than using a standard percentage. These percentages can be set at different levels for each colour as well.

Receive Third Part Vendor Feeds

The Jim2 eBusiness Connect option works seamlessly with Jim2 to provide you with electronic trading capabilities between you and your suppliers.

View, quote and order electronically using your suppliers' pricing information from within Jim2 working environment.

Connect with:

- Dynamic Supplies
- Ingram Micro
- Synnex
- Dicker Data
- Anyware

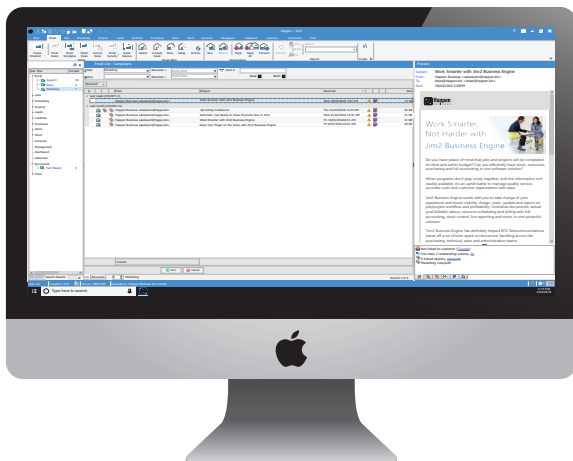
Full Email Ticketing Capabilities

Jim2 Business Engine also boasts full email functionality, which not only sends but **receives and actions emails** right from within Jim2 Business Engine, speeding your business processes up even further.

All business email correspondence is fully integrated, including sales, quoting, purchasing, service, email ticketing and support/help desk, right there in front of you – in one system. Automatically tag emails, assign CardFiles, and create jobs based on rules. For example, service jobs can be automatically created directly from an email received to your Support email address.

Easily monitor unread email lists, view and respond to emails from within your active sales quotes, service jobs, and purchase order lists.

The benefits of this email integration? Everything is captured in the same place, which speeds up your processes and greatly improves your productivity.



Retail Integration

Jim2 Business Engine Retail functionality lets you streamline your retail sales processes, so you can concentrate on what really matters for your business – making the sales!

Link your tills, barcode and serial number scanner, integrated docket printers, manage retail security, and perform till reconciliations using Jim2.

Handle customer-based functions, such as sales, returns, exchanges, laybys, gift cards, customer loyalty programs, quantity discounts, and much more. There's no need for separate retail sales software or daily 'upload' to your GL – just identify which workstations are to use Jim2 in your retail area.

Further streamline your retail workflow, integrating EFTPOS functionality with the till. With two-way communication between Jim2 and the EFTPOS terminal, create a seamless sales experience, while eliminating re-keying mistakes by integrating each step of the sales experience.

Mobile Connectivity

Jim2 Mobile is the innovative mobile application that seamlessly integrates with Jim2 Business Engine to streamline business processes, drive real-time workflow, and connect your team with live information from any location.

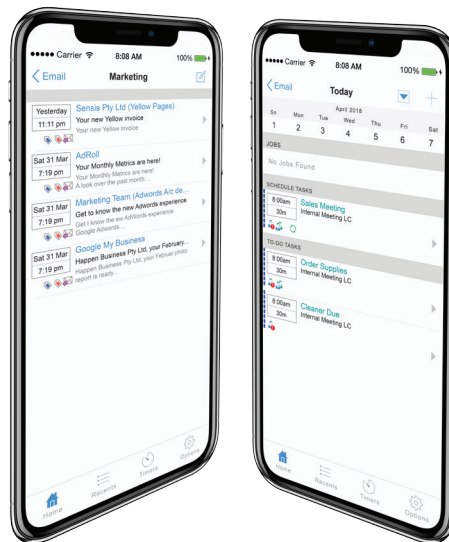
See technicians open and close calls, collect meter reads and add them instantly to the Jim2 database. Using Jim2 Mobile, enter new black and colour meter reads, and automated billing jobs on the spot, using the powerful mobile app. Arm your face-to-face sales staff, and service technicians with real-time access to Jim2.

Its clean user interface and simple navigation make activities such as seeing available stock, adding and updating jobs and orders, capturing customers' signatures 'on glass', responding to emails and referencing documents in the field a breeze.

Jim2 Mobile empowers your staff with anywhere access, which will:

- See your system updated in real time
- Save time and reduce errors
- Inform staff with a complete picture of customers instantly
- See significant enhancements to productivity.

Jim2 Mobile connects securely to the main office database via the Happen Cloud, keeping everyone in sync across the system.



Document Management

Managing business and customer documents across any business is a complex task, often involving a mixture of filing cabinets, network drives, email folders and document management systems.

Jim2 Business Engine enables you to manage valuable business document resources in one integrated system.

See product catalogues, images, signed contracts and technical manuals linked with sales activities and service jobs within the business workflow.



Manage document updates and new collateral in the same secure solution. Jim2 enables staff to uncover what they need, when they need it, with access in the office or out on the road.

With Jim2 document management and email capabilities, all business related correspondence is at your fingertips.

See also: Managed Print Services Fact Sheet
MPS Connectors Fact Sheet
eBusiness Meter Reads Fact Sheet
eBusiness Service with Meter Reads Fact Sheet
Jim2 Mobile Fact Sheet
Document Management Fact Sheet



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All our products are designed and developed in Australia.
Visit www.jim2.com.au for further information on Jim2® Business Engine or contact Happen Business directly on +61 1300 005 462

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