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## MPS Connectors Jim2® Business Engine

# Fact Sheet

Jim2 MPS Connectors gather meter read information directly into Jim2 to automatically create customer billing. The full Email capabilities in Jim2 automatically book service or consumable requests based on device emails, or any other email for that matter!

Jim2 Business Engine automates meter read and billing processes with the Jim2 MPS Connectors for FMAudit, Print Audit, PrintFleet, Ricoh @ Remote, Ricoh Direct, Canon eMaintenance, Kyocera, Toshiba, Sharp, Konica Minolta and Fuji Xerox meter read software/hardware. Find out about each connector below.

### FMAudit



FMAudit software automatically collects meter reads/copy counts from a photocopier machine under contract, and transmits information back to the business that supplies and maintains the machine.

Jim2 MPS Connector for FMAudit integrates with FMAudit to completely automate the billing and invoicing process. Monthly meter reads can be automatically updated in your Jim2 Business Engine for billing, thus eliminating the need for time consuming data entry each month.

For a business that handles hundreds or thousands of machines under contract, this can represent huge savings to monthly administration costs.

With Jim2 already streamlining your regular billing processes, the addition of the Jim2 FM Audit MPS Connector will bring even further efficiencies to your business:

- Totally eliminate errors caused by manual data entry of meter counts.
- Provide automatic meter counts for copiers, MFP's and any other printers that are on a network.
- Eliminate the need for chasing meter counts or calculating 'average billing', which can often be inaccurate.

Jim2 MPS Connector for FM Audit automatically detects when meter reads are available and updates meter counts ready for invoicing. No user intervention is required.

If your customers' printers or copiers are turned off or offline, Jim2 Business Engine MPS Edition keeps track that this machine is not yet billed, so you never miss an invoice.

### Print Audit



Print Audit Facilities Manager is a powerful, easy to use tool designed to remotely collect meter reads, automate supplies fulfilment and report service information for managing fleets of copiers, printers, fax machines, and multi-function devices.

Jim2 MPS Connector for Print Audit works in conjunction with Print Audit's Facilities Manager to electronically import all meter read information into the Jim2 database, saving the MPS/Copier dealer hours of work each month.

Jim2 then goes on to automatically create billing jobs based on the meter read information.

Traditionally, both collecting the meter reads and then entering the reads into the MPS/Copier Dealer's billing system were laborious,

manual tasks, often taking up to two weeks per month to complete. Jim2 Business Engine/Print Audit will deliver the following benefits:

- Less time taken collecting meter reads.
- The most accurate meter reads in the industry across all devices.
- Meter read information does not have to be re-entered into the business system of the MPS/Copier Dealer. Jim2 can import Print Audit information and process it automatically.
- Billing and invoicing can be automated in Jim2, thus speeding up the timing and accuracy of billing.

### PrintFleet



### PRINTFLEET™

By collecting, analysing and presenting information via a Data Collector Agent software application location, Printfleet collects critical printing device data on a predetermined basis and sends the information to the dealer's centralised database. Users log into the dealer's custom PrintFleet web interface to view and analyse the data, or set up automated service alerts, reports, maintenance flags, and meter exports.

Jim Business Engine MPS Connector for PrintFleet incorporates the meter read information collected by PrintFleet and automatically creates customer billing based on the meter read information, eliminating data entry errors, and saving vast amounts of time each month.

### Ricoh @Remote



Ricoh's @Remote offering is a service solution for Ricoh dealers. The Jim2 Business Engine MPS Connector fully integrates with Ricoh @Remote to save hours of data entry per month, and reduce billing errors. The major benefit of the Jim2 MPS Connector is **automatic, accurate and timely meter reads and billing.**

### Ricoh Direct



Jim2 Business Engine MPS Connector for Ricoh Direct can import xml or csv machine meter reads supplied by RicohDirect straight into Jim2.

With the Jim2 Business Engine MPS Connector, this information can be imported directly into Jim2, automatically updating the monthly billing cycle for each machine, as well as producing second party billing.

The local agent is also able to batch invoice, which saves a huge amount of time and resources, and eliminates data entry errors. Second party billing allows you to **automatically generate your invoices for Ricoh.**

### Canon e-Maintenance



Canon e-Maintenance allows you to take complete control of all your Canon devices, whilst simultaneously reducing administration burdens, increasing uptime for your printers and copiers, and helping you to optimise the productivity of your Canon equipment.

Features of Canon's e-Maintenance:

- Remote diagnostics.
- Consumables management, including electronic ordering via Canon Online.
- Performance evaluation of individual machines, and data security.

Canon's remote monitoring and management of machines is designed to:

- Provide reduced administration and less errors.
- Give total control over your customers' fleets.
- Provide increased uptime.

Canon e-Maintenance Meter Reads gather:

- Separate black meter count, and separate total meter count.
- Jim2 Business Engine will then automatically calculate the colour meter count.

#### Integration between Jim2 and Canon e-Maintenance

Jim2 Business Engine MPS Connector for Canon e-Maintenance electronically imports the meter read (copy count) information collected by Canon's eMaintenance software and incorporates this into the Jim2 database. This allows Jim2 to automatically create customer billing based on the meter read information, saving time and money each month, and eliminating data entry errors.

## Kyocera

### Three Tier Colour Coverage



Kyocera's Three Tier Colour Coverage system collects meter reads from the Taskalfa machines with a number of meters measuring levels of colour coverage and black usage. Jim2 receives the page counts from Kyocera machines under contract, and automatically processes billing, ready for invoicing without any intervention. Customers can find their invoices itemised by colour coverage at three different levels – low, medium, high coverage.

Jim2 MPS Connector for Kyocera integrates with Kyocera's network with powerful backend software to completely automate the invoicing process. Not only can the Jim2 Kyocera connector introduce monthly savings to administration, otherwise spent manually processing meter reads, the connector enables MPS businesses to offer competitive billing structures to measure and bill colour coverage that customers actually use.

## Toshiba Copier Meter Reads



The Toshiba Copier Meter Reads are machine driven reads. That is, the Toshiba machine emails meter reads directly into Jim2 Business Engine Managed Print Services Edition.

Jim Business Engine MPS Connector for Toshiba incorporates the meter read information and automatically creates customer billing based on the meter read information, eliminating data entry errors and saving vast amounts of time each month.

## Konica Minolta Copier Meter Reads



Konica Minolta Copier Meter Reads automatically email meter reads directly into Jim2 Business Engine Managed Print Services Edition. Jim2 Business Engine MPS Connector for Konica Minolta then automatically takes the meter read information and incorporates this into the Jim2 database.

This allows Jim2 to automatically create customer billing based on the meter read information, saving hours each month. Bringing the data into your business system for billing electronically has the advantage of eliminating data entry errors.

## Konica Direct



Konica Direct is designed to automatically handle the spreadsheet sent to Konica dealers from the manufacturer for all the machines supplied directly by Konica Minolta which that dealer services, automating meter read collection and billing. Now updating your accounts and machine contract records and reconciliation of your Recipient Generated Invoice will take seconds rather than hours.

## Sharp Copier Meter Reads



Sharp Copier Meter Reads automatically email meter reads directly into Jim2 Business Engine Managed Print Services Edition. Once received into the system, the Jim2 Business Engine MPS Connector for Sharp automatically takes the meter read information and incorporates this into the Jim2 database.

Jim2 automatically creates customer billing based on the meter read information, saving hours in administration each month, and eliminating data entry errors. Invoice from the same system and see payment sooner.

## Fuji Xerox XPPS Meter Reads



Ideal for dealers running Fuji Xerox XPPS program to manage their fleet, this MPS connector streamlines meter reads into Jim2 Business Engine MPS Edition.

Once received, Jim2 instantly creates customer billing determined by the meter read information, ready to invoice. The Jim2 Business Engine MPS Connector for Fuji Xerox XPPS also supports the Xerox ColourQube three-tiered billing rates.

## Generic Meter Reads

Jim Business Engine can also import generic xml and csv files directly, allowing the automatic creation of customer billing from virtually any input source.

## Jim2 eBusiness Meter Reads

For those customers that you can't obtain an automated meter read from, Jim2 eBusiness Meter Reads is an easy, user friendly way for them to submit their meter reads.

Your customers can enter their meter reads via a simple customisable web page which feeds into Jim2 automatically – no rekeying needed. This is a standard inclusion in Jim2 Business Engine MPS Edition.

Built-in error checking prevents customer data entry mistakes and ensures correct billing. Jim2 then automatically creates your billing jobs – ensuring you are ready to invoice as soon as you have the meter reads.

## Jim2 Mobile

See technicians collect meter reads and add them instantly to the Jim2 database. Using Jim2 Mobile, enter new black and colour meter reads and automated billing jobs on the spot, using the powerful mobile app.

Jim2 Mobile is the innovative mobile application that seamlessly integrates with Jim2 Business Engine to streamline business processes, drive real-time workflow, and connect your team with live information – from any location.

See your system updated in real time, save time and reduce errors, and inform staff with a complete picture of customers – instantly. Jim2 Mobile connects securely to the main office database via the Happen Cloud, keeping everyone in sync across the system.

