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# Jim2® Managed Print Services Edition Jim2® Business Engine

# Fact Sheet

Jim2 Business Engine Managed Print Services Edition (MPS) is a version of Jim2 designed specifically for the Photocopier industry.

Along with all the advanced features included in the standard version of Jim2, Jim2 MPS allows a Machine centric view of all activities related to a specific Machine. This includes the original Sale, Page Counts and Billing, Sales related to that Machine (toner etc), and all Service and Maintenance Jobs.

## Machines

Jim2 MPS can easily handle thousands of Machines that are under either standard (monthly etc) or time and materials contracts.

**Viewing Machine S33-M** Smith, Smith and

Machine#  Cust#  Status  Type  N

Cust Ref  Ship #  Priority   Individual Request

Billed  Contract  Req Days  Hours  Request #  A

On Day  Cont. In  Warr. In  Request By  R

Last Bill  Cont. Out  Warr. Out  Location

Next Bill  Avg Bills  Price Rev.  Ship Address

Item#  Make  Serial#

Model  Desc.

Groups  Master Contract or Standalone Machine with 'Free' Pages  
 Ex.Mach#  As a part of winning a contract the sales person has given away 2

GL Dept

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**Meter Setup**

Master Meter	Meter ID	Meter Name	Meter Type	Current Meter Count	Billing Stock Code	Card Code To Invoice
<input checked="" type="checkbox"/>	1	Black	Black	26000	MC.BLACK	SMITH3
<input type="checkbox"/>	2	Black Prepaid	Prepaid Pages	0	MC.FREE.BLACK	SMITH3

Each Machine is allocated a unique Machine ID. This can be your existing contract number or automatically generated. Details regarding the Machine include:

- Customer for billing
- Site/Location details
- Site Contact
- Default Technician
- Service levels (2 hours response etc)
- Contract type
- Page count delivery method (email, fax etc)
- Active Jobs related to this Machine
- Historical Jobs related to this Machine
- Meter setup
- Meter count history
- Related Tasks (To Do, Scheduled onsite, Reviews etc)
- Related Watchouts and Warnings
- Machine related Notes

All sales, service and meter billing Jobs are linked to this unique Machine ID, allowing detailed reporting and analysis.

## Meter Setup

Jim2 MPS allows a wide range of meter setup and billing options including:

- Unlimited number of counters per Machine (B&W, Colour, A3 etc)
- Linked meters allowing for multiple party billing (customer and manufacturer) and splitting GL profits
- Minimum charge (per billing period)
- Base charge (per billing period)
- Starting meter counts.

## Machine and Contract Templates

Jim2 MPS includes a Template feature that allows you to set up default configurations with pricing and meters for Machines and/or contracts.

When adding a new Machine you can simply select a template that you wish to base the setup of this Machine on. This greatly simplifies and speeds up the adding of new Machines

## Machine List

The Machine List allows you to easily find and generate reports on Machines based on almost any criteria including:

- Machine ID
- Serial Number
- Billing Customer
- Machine Make
- Machine Model
- Contract Type

The Machine List allows you to easily display all Machines that are under contract and where they are in their billing cycle. Green indicates that a page request has been sent, and Red indicates that a Machine requires billing.

**Machine List - 1**

Machine#  Cust#  Status  Type  Active

Serial#  Ship#  Master#  Request By  Request S

Cust Ref  Contract  Last Billed <  Name  Billing Due

Billed  Next Billed <  Request Sent <  Finish

Item#  Make  Model  Avg Bills  Consolidat

Drag a column header here to group by that column

Machine #	State	Cust#	Ship#	Customer Name	Contract Price Level	Machine Type	Request Sent	Next Bill	Last Billed
S26-M	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Master		16/04/2015	16/03/2015
S27-C1	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/04/2015	16/03/2015
S27-C2	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/04/2015	16/03/2015
S27-M	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Master		16/04/2015	16/03/2015
S28-C1	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015
S28-C2	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015
S28-M	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Master		16/05/2015	16/04/2015
S29-C1	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015
S29-C2	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015
S29-M	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Master		16/05/2015	16/04/2015
S30-C1	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015
S30-C2	Billing Due	SMITH3	SMITH3	Smith, Smith and	TY Contract	Machine		16/05/2015	16/04/2015

List: Advanced List 0 List1 Record:

## Page Count Billing

Jim2 MPS automates the manual tasks associated with Photocopier Contract Management:

- Automatic fax or email requesting meter reads (one personalised report for each site under contract) listing all their Copiers under contract.
- Automatic calculation of billing per meter reading or minimum charge.
- Automatic calculation of meter charges from page count reading.
- Display 'Average Billed' on page count entry screen – for use when actual page count is not received.
- Manages additional charges.
- Handles multiple counters per Machine.
- Ability to handle 4 decimal places for cents per copy (example: \$0.0155).

Billing Meter Read

Machine # 97 Cust# ADV.KNOW Date 31/03/2017  Run Asynchronously

Cust Ref Item# TASKALFA.305... Last Billed  Ignore Billed/Paid In Advance

Job Total Ex. Serial# 1234567 Underline - Linked Meters

Skipped Cycles 0 Avg Bills No Counts 0

Name	Last Meter Value	Average Meter Value	New Meter Value	Unders Available	Overs Available	Quantity To Be Billed	Rate Ex.	Total Ex.
Black	0						0.0100	0.0000
Colour	0						0.0100	0.0000
<b>Grand Total</b>								0.0000

Skip Billing cycle Next Read Type Default Generate Job Cancel

## Profit reports

Jim2 MPS allows detailed profit reporting for any date range including:

- A specific Machine by ID or Serial Number
- All Machines for a specific Customer
- All Machines at a specific site
- A specific Machine make or model
- A specific Contract type

Company Name  
PO BOX 125  
MORTDALE NSW 2223  
ADV 12 345 578 900

**Job Profit**  
As of 13-Apr-2005 (summary)  
(Profit report by specific machine serial#)

Stock Code	Description	Qty Sold	Labour Content	Avg Cost	Total Cost	Avg Selling Price	Total Selling Price	Gross Margin%	Gross Margin\$	% of Total Sales
<b>Stock</b>										
FFS-045F-040	Separation Pad Mount Canon K1 (UNIT)	1.00	\$1.64	\$1.64	\$0.00	\$0.00	\$0.00	0.00%	-\$1.64	-1.32%
FFS-045F-020	Separation Roller (UNIT)	1.00	\$0.53	\$0.53	\$0.00	\$0.00	\$0.00	0.00%	-\$0.53	-0.39%
FFS-2452-000	Separation Pad Canon K1 (UNIT)	1.00	\$13.38	\$13.38	\$0.00	\$0.00	\$0.00	0.00%	-\$13.38	-10.81%
PAGE-COUNT	Current Page Counter Reading (UNIT)	616,081.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%
PAGE-COUNT	Current Page Counter Reading (UNIT)	617,359.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%
PAGE-COUNT	Current Page Counter Reading (UNIT)	617,771.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%
PAGE-COUNT	Current Page Counter Reading (UNIT)	618,282.00	\$0.00	\$0.00*	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%
PAGES-BILLED 0.0200	pages @ 0.0200 (UNIT)	511.00	\$0.00	\$0.00*	\$0.02	\$9.30	100.00%	99.30	7.51%	6.40%
PAGES-BILLED 0.0200	pages @ 0.0200 (UNIT)	412.00	\$0.00	\$0.00*	\$0.02	\$7.50	100.00%	\$7.50	6.06%	5.16%
PAGES-BILLED 0.0200	pages @ 0.0200 (UNIT)	1,278.00	\$0.00	\$0.00*	\$0.02	\$25.26	100.00%	\$25.26	18.79%	16.01%
PAGES-BILLED 0.0200	pages @ 0.0200 (UNIT)	990.00	\$0.00	\$0.00*	\$0.02	\$19.79	100.00%	\$19.79	8.76%	7.45%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$25.54	\$25.54	100.00%	\$25.54	20.63%	17.57%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$13.00	\$13.00	100.00%	\$13.00	10.57%	9.00%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$28.83	\$28.83	100.00%	\$28.83	23.29%	19.84%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00	\$0.00	\$0.00*	\$27.03	\$27.03	100.00%	\$27.03	21.84%	18.60%
<b>Stock Total:</b>		2,472,294.00			\$21.55	\$145.32	65.17%	\$123.77	100.00%	100.00%
<b>Actual Labour</b>										
Labour Type	User	Hours	Minutes							
Onsite	CH	1:30	1:50	\$0.00	\$0.00					
<b>Actual Labour Total:</b>		1:30	1:50	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	
<b>Total:</b>					\$21.55	\$145.32	65.17%	\$123.77	100.00%	100.00%

\* = Included 0.005  
Stock Sale = labour not calculate for stock (2002 serial to last 2005)

## Scheduled Contract Callouts and Service Jobs

The 'Scheduling' and 'ToDo Tasks' in Jim2 allow scheduling of any type of event (Onsite callout, Contract review etc) for a specific Machine ID.

Features include:

- Complete service history, including parts and labour used on individual Machines.
- Depleting parts, consumables and hours/callouts for the specific contract recorded on the contract Job.
- Automatic checklists for technicians when providing maintenance on Machines.
- Jim2 includes 'On-Site' reports personalised with the Job details. Your technical staff can take these (print/fax/email) onsite for sign off by the client at the completion of service.
- Scheduling of Onsite Maintenance.
- Reminders and Recurring Tasks including reviews.

Company Name  
3881 Gateway Drive  
BRESSBANE QLD 4082  
info@company.com.au

OnSite Form  
Job# 26954  
Date: 29/4/05 11:00:52 AM  
Technician: Colin Mills  
Terms: Strictly COD

Company name  
Happen Business Pty Ltd  
PO BOX 125  
MORTDALE NSW 2223

Ship to: Happen Business Pty Ltd  
29-33 Park Street  
MORTDALE NSW 2223

Attn: Chris Delaney  
Ph: 612 9570 4696  
Fax: 612 9570 4696

Attn: Chris Delaney  
Ph: 612 9570 4696

Invoice To  
Customer: CANON NP6030 PHOTOCOPIER  
74564567  
Fault: Contract Service - Monthly

Num.	Status	Code	Description	Unit	Qty Ord.	Qty.	Price	Total
1	Applied	NP6030/CHECK1	Replace cone Rotor Check toner roller for excessive wear Test front panel operation Clean all external surfaces of machine	UNIT	1.00	1.00		

Technician 1 - Colin Mills  
Date: Start: Finish: Rate: Total:

Technician 2 -  
Date: Start: Finish: Rate: Total:

RESOLVED - Invoice to be forwarded  
 TO BE CONTINUED Re-book Date: \_\_\_\_\_  
Reason: \_\_\_\_\_

Signed: \_\_\_\_\_ For Customer  
Signed: \_\_\_\_\_ For Company Name

We will not be held liable for problems that arise, after the above work is carried out, as a result of conflicts from other Hardware/Software.

## Manufacturer's Warranty Callouts

- Jim2 'Jobs' allow for separate Customer (will be invoiced), From (identifies where a service request came from) and Ship (physical address for the service).
- Incoming Service Requests from the Manufacturer can be logged against individual Job reference numbers and Machine IDs. This information appears on the subsequent invoice to the manufacturer.
- Jim2 allows for multiple Jobs on one invoice allowing you to consolidate warranty service Jobs then invoice the manufacturer at week or month end.
- Jobs can be changed to Manufacturer's Warranty at any point up until invoicing.
- Specific Manufacturer Billing Codes and applicable charges are easily maintained in (labour) Stock Records.
- Full Serial Number tracking of both the Machine and serialised parts used.

See also: Scheduling Fact Sheet  
Service Management Fact Sheet  
Stock Control Fact Sheet  
Jim2 Mobile and Happen Cloud Fact Sheet



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