

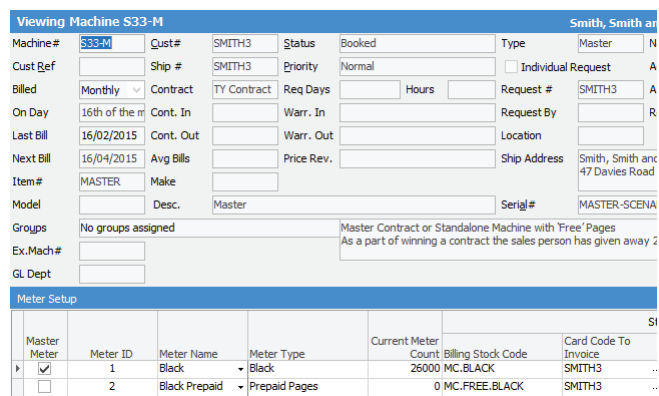
## Jim2® Managed Print Services Edition Jim2® Business Engine

Jim2 Business Engine Managed Print Services Edition (MPS) is an industry-specific version of Jim2 designed for the Print Solutions industry.

Along with all the features included in the standard version of Jim2, Jim2 MPS allows a machine-centric view of all activities related to a specific machine. This includes the original sale, page counts and billing, sales related to that machine (toner etc), and all service and maintenance jobs.

### Machine Contracts and Templates

Jim2 MPS can easily handle thousands of machines that are under either standard (monthly, etc.) or time and materials contracts.



Each Machine is allocated a unique Machine ID. This can be your existing contract number or automatically generated. Details regarding the machine include:

- Customer for billing
- Site/location details
- Site contact
- Default technician
- Service levels (2 hours response, etc.)
- Contract type
- Active jobs related to this machine
- Historical jobs related to this machine
- Meter setup
- Meter count history
- Related tasks (to do, scheduled onsites, reviews, etc.)
- Related watchouts and warnings
- Machine related notes.

All sales, service and meter billing Jobs are linked to this unique Machine ID, allowing detailed reporting and analysis.

### Meter Setup

Jim2 MPS allows a wide range of meter setup and billing options including:

- Unlimited number of counters per machine (black and white, colour, A3, etc.)
- Linked meters allowing for multiple party billing (customer and manufacturer) and splitting GL profits

## Fact Sheet

- Minimum charge (per billing period)
- Base charge (per billing period)
- Starting meter counts.

### Contract Templates

Set up default configurations with pricing and meters for multiple contract types.

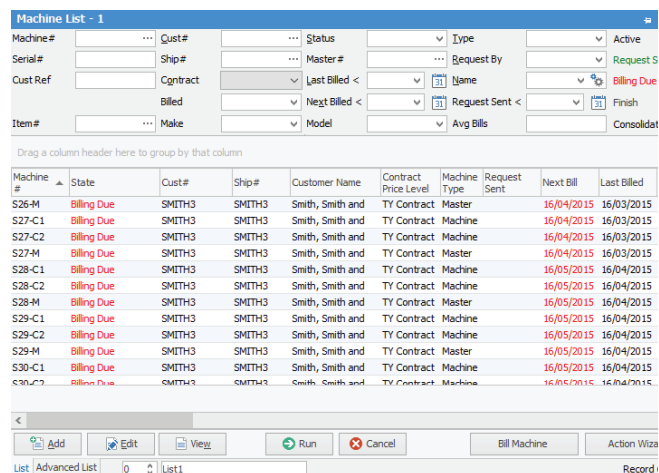
When adding a new machine, you can simply select a template that you wish to base the setup of this machine on. This greatly simplifies and speeds up the adding of new machines

### Machine List

The Machine List allows you to easily find and generate reports on machines based on almost any criteria including:

- Machine ID
- Serial number
- Billing customer
- Machine make
- Machine model
- Contract type.

The Machine List allows you to easily display all machines that are under contract, and where they are in their billing cycle. Green indicates that a page request has been sent, and red indicates that a machine requires billing.



### Refurbishing Machines

Manufacturing capabilities within Jim2 enable dealers to gain visibility, and account for true costs when refurbishing machines.

With Jim2 stock control and job management features, track new machines and actual costs when refurbishing copiers, including bill of materials, fusers, associated parts, tests and checks – in the same solution.

## Page Count Billing

Jim2 MPS automates the manual tasks associated with contract management:

- Automatic email requesting meter reads (one personalised report for each site under contract) listing all their machines under contract.
- Automatic calculation of billing per meter reading or minimum charge.
- Automatic calculation of meter charges from page count reading.
- Display 'Average Billed' on page count entry screen – for use when actual page count is not received.
- Manages additional charges.
- Handles multiple counters per machine.
- Ability to handle 4 decimal places for cents per copy (example: \$0.0155).

Billing Meter Read

Machine# 97 Cust# ADV KNOW Date 31/03/2017 ☐ Run Asynchronously

Cust Ref TASKALFA.305... Last Billed ☐ Ignore Billed/Paid In Advance

Job Total Ex: Serial# 1234567 Underline - Linked Meters

Skipped Cycles 0 Avg Bills No Counts 0

Name	Last Meter Value	Average Meter Value	New Meter Value	Unders Available	Overs Available	Quantity To Be Billed	Rate Ex.	Total Ex.
Black	0						0.0100	0.0000
Colour	0						0.0100	0.0000
Grand Total								0.0000

Skip Billing cycle Next Read Type Default Generate Job Cancel

## Contract Reporting

Jim2 MPS allows detailed profit reporting for any date range including:

- Cost Per Copy Report– quickly analyse your cost structure based on cost per copy for your entire MIF, or for individual machines.
- Machine and Job Profit Report – detailed profit margin by machine number, including job profit.
- Meter Profit Report – analyse machine profit by meter type.
- Stock Profit Report – analyse income and margin for other consumables ordered by a customer not included in the contract.
- Parts Spent Report – report on prts used, and cost for a list of callouts
- Machine Response – analyse service response times to close a call vs contracted response time.
- Detailed Machine Reports – machine contract details, plus job and other information related to that machine.

Company Name  
PO BOX 126  
MORTDALE NSW 2223  
08 81 245 678 000

Job Profit  
As of 13-Apr-2005 (summary)  
(Profit report by specific machine serial#)

Stock Code	Description	Qty Sold	Labour Content	Avg Cost	Total Cost	Avg Selling Price	Total Selling Price	Gross Margin%	Gross Margin	% of Total CM	% of Total Sales
Stack											
FPB-CHT-000	Separation Pad Mount Canon K1 (UNIT)	1.00		\$1.64	\$1.64	\$0.00	\$0.00	0.00%	-\$1.64	-1.32%	0.00%
FPB-H450-000	Separation Roller (P200) (UNIT)	1.00		\$6.53	\$6.53	\$0.00	\$0.00	0.00%	-\$6.53	-5.38%	0.00%
FPB-H450-000	Separation Pad Canon K1 (UNIT)	1.00		\$13.38	\$13.38	\$0.00	\$0.00	0.00%	-\$13.38	-10.81%	0.00%
PAGE.COUNT	Current Page Counter Reading (UNIT)	616,080.00		\$0.00	\$0.00*	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE.COUNT	Current Page Counter Reading (UNIT)	617,359.00		\$0.00	\$0.00*	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE.COUNT	Current Page Counter Reading (UNIT)	617,771.00		\$0.00	\$0.00*	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGE.COUNT	Current Page Counter Reading (UNIT)	618,282.00		\$0.00	\$0.00*	\$0.00	\$0.00	0.00%	\$0.00	0.00%	0.00%
PAGES.BILLED 0.0200	pages @ 0.0200 (UNIT)	611.00		\$0.00	\$0.00*	\$0.02	\$12.66	100.00%	\$12.66	7.51%	6.40%
PAGES.BILLED 0.0200	pages @ 0.0200 (UNIT)	412.00		\$0.00	\$0.00*	\$0.02	\$7.50	100.00%	\$7.50	6.66%	5.16%
PAGES.BILLED 0.0200	pages @ 0.0200 (UNIT)	1,276.00		\$0.00	\$0.00*	\$0.02	\$25.52	100.00%	\$25.52	16.79%	16.51%
PAGES.BILLED 0.0200	pages @ 0.0200 (UNIT)	593.00		\$0.00	\$0.00*	\$0.02	\$10.79	100.00%	\$10.79	8.72%	7.43%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00		\$0.00	\$0.00*	\$25.54	\$25.54	100.00%	\$25.54	20.63%	17.57%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00		\$0.00	\$0.00*	\$13.09	\$13.09	100.00%	\$13.09	10.57%	9.90%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00		\$0.00	\$0.00*	\$28.83	\$28.83	100.00%	\$28.83	23.29%	19.94%
SURCHARGE 39.95	Charge for when copier is < minimum price (UNIT)	1.00		\$0.00	\$0.00*	\$27.03	\$27.03	100.00%	\$27.03	21.84%	18.60%
Stack Total:		2,472,294.00			\$21.55	\$145.32	\$145.32	65.17%	\$123.77	100.00%	100.00%
Actual Labour:											
Labour Type	User	Hours	Minutes								
Onsite	CH	1:30	1:50	\$0.00	\$0.00						
Actual Labour Total:		1:30	1:50	\$0.00	\$0.00	\$0.00	\$0.00	0.00%	\$0.00	0.00%	
Total:					\$21.55	\$145.32	\$145.32	65.17%	\$123.77	100.00%	100.00%

\* = ROUNDED DOWN  
Stack Tot = Hours incl labour for used COGS based on unit COGS

## Scheduled Callouts and Service Jobs

The 'Scheduling' and 'ToDo Tasks' in Jim2 allow scheduling of any type of event (onsite callout, contract review, etc.) for a specific machine ID.

Features include:

- Complete service history, including parts and labour used on individual machines.
- Depleting parts, consumables and hours/callouts for the specific contract recorded on the contract Job.
- Automatic checklists for technicians when providing maintenance on machines.
- Jim2 includes 'On-Site' signable reports personalised with the job details. Your technical staff can open the report on Jim2 Mobile onsite for sign off by the client at the completion of service.
- Scheduling of onsite maintenance.
- Reminders and recurring tasks, including reviews.

OnSite Form

Job# HAP182 Technician: Joel Cole

Terms: 30 days from Invoic Date: 15/3/19 12:00:00 AM

Hold: ☐

On Site Address

Cust#: Advance Knowledge Pty Ltd 111 Hattie Avenue PANORAMA SA 5041

Ship#: Advance Knowledge Pty Ltd 111 Hattie Avenue PANORAMA SA 5041

Attn: Liz Marshall 08 5550 3444

Attn: Liz Marshall 08 5550 3444

Items: MONO.MACH1 Machine

Fault: March19

Invoices March19

Num.	Status	Code	Description	Unit	Qty. Ord.	Qty.	Price	Total
1		HC.BLACK	Black Last Read - 37400 15/03/2019 Current Read - 40,180 Prints - 3,780 Read Type: Normal	UNIT	2,700.00	2700.00	0.0010	26.70
2		HC.BLACK.PREPAID	Black Standard Meter	UNIT	-2,700.00	-2700.00	0.0010	-26.70
3		HC.BLACK.PREPAID	Black Standard Meter	UNIT	3,000.00	3000.00	0.0010	33.00

Technician 1 - Joel Cole

Date  Start  Finish

Technician 2 -

Date  Start  Finish

Job - OnSite Form User: System administrator 16/10/2019 03:24 PM Page 1 of 2

## Manufacturer's Warranty Callouts

- Jim2 'Jobs' allow for separate customer (will be invoiced), from (identifies where a service request came from) and ship (physical address for the service).
- Incoming service requests from the manufacturer can be logged against individual job reference numbers and machine IDs. This information appears on the subsequent invoice to the manufacturer.
- Jim2 allows for multiple Jjobs on one invoice, allowing you to consolidate warranty service jobs, then invoice the manufacturer at week or month end.
- Jobs can be changed to manufacturer's warranty at any point up until invoicing.
- Specific manufacturer billing codes and applicable charges are easily maintained in (labour) stock records.
- Full serial number tracking of both the machine and serialised parts used.

See also: Scheduling Fact Sheet  
Service Management Fact Sheet  
Stock Control Fact Sheet  
Jim2 Mobile Fact Sheet



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