

Jim2 eBusiness Meter Reads Jim2® Business Engine

Fact Sheet

Quick Facts

Happen Business, developers of Jim2® Business Engine Photocopier Edition, have now taken the hassle out of collecting your monthly Meter Reads. **Introducing Jim2 eBusiness Meter Reads**, an easy, user friendly way for your clients to submit their meter reads to you via a simple webpage. Jim2 eMeter Reads will save you hours of data entry per month.

Some of the key points of Jim2 eMeter Reads are:

- Meter or Page Count request emailed to your Customer directly from Jim2 Business Engine. Your customer enters Meter Reads via a web page which feeds into Jim2 automatically.
- Customisable web page Meter Read "entry screen" allowing you to brand and modify your web page.
- Secure "log on" controlled by your Jim2 database. Customers see only those copiers and equipment which are their responsibility.
- Built in error checking to prevent Customer data entry mistakes and ensuring correct billing.
- Eliminates time consuming data entry by your staff each billing cycle.
- Automatically creates your billing jobs in Jim2, ready for invoicing.
- Fully integrated with your Jim2 Business Engine database.
- Part of the Jim2 eBusiness Suite of applications. (see Jim2 eBusiness Suite Overview below).
- Jim2 eBusiness Meter Reads is supplied FREE with Jim2 Business Engine Photocopier Edition.

What is Jim2 eBusiness Meter Reads?

Jim2 eBusiness Meter Reads is now provided as part of Jim2 Photocopier Edition and offers a significant enhancement to your ability to service your customers electronically. As part of Jim2's eBusiness Suite, Jim2 eMeter Reads is fully integrated with your Jim2 Business Engine ERP system. Data entered by your Customers is automatically added to your Jim2 database without any need for your staff's involvement. Once in Jim2, the workflow and business process rules ensure that the request is acted on and your customer is serviced and invoiced promptly.

What are the Benefits to your Business?

Jim2 eMeter Reads will give you the ability to significantly reduce your staff's data entry time. Some of the other benefits you can expect are:

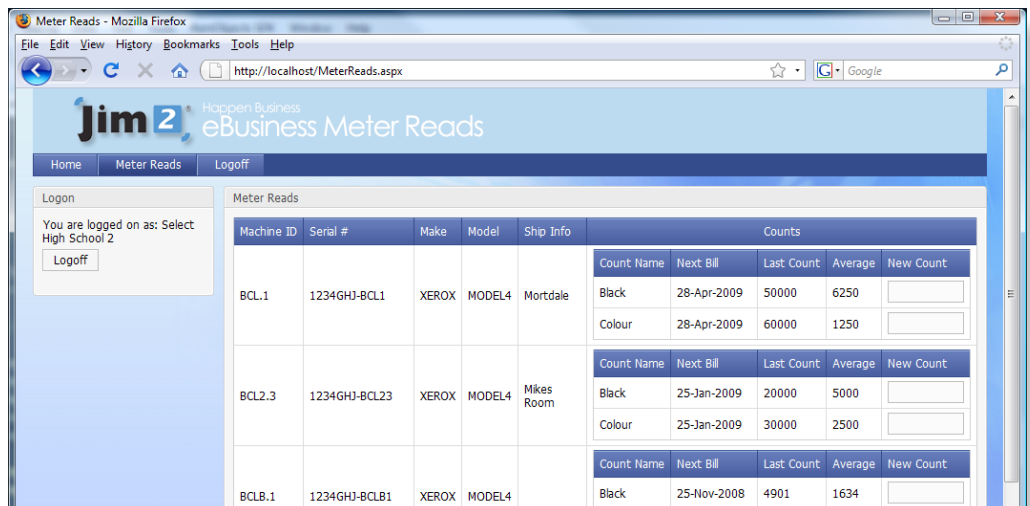
- Cost savings through reduced administration time.
- Improved data entry accuracy due to reduced operator involvement.
- Improved Customer Service by making it easy to supply reads.
- Minimise billing errors through improved data entry.
- Fully integrated with your Jim2 Business Engine accounting system.
- Expand your electronic commerce with your customers with other Jim2 eBusiness applications.

Make it easy for your Customers to supply their meter counts to you...

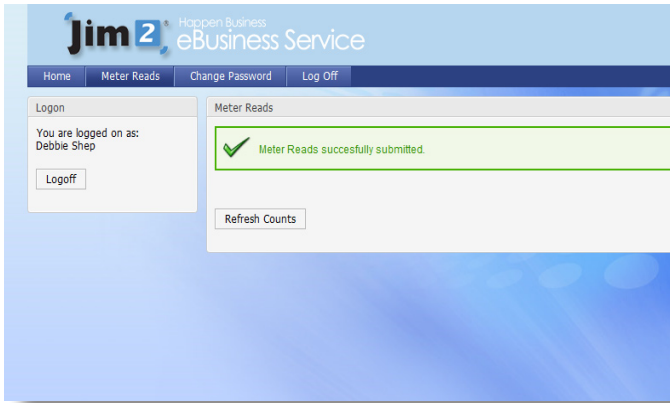
One of the key benefits to your business is improved Customer Service. Jim2's advanced eBusiness capabilities make it easy for ANYONE to do business with you.

Having **Jim2 eBusiness Meter Reads** means that your Customers can access their copier information and enter their meter counts on screen *without leaving their desk*.

Jim2 even has a **built-in error detection system** when Customers are entering data. Being fully integrated with Jim2 back end, the system is fully secure and only those copiers the operator directly controls will appear in their list to enter. If they are responsible for multiple copiers they will receive only one email, and all machines will be listed on the one entry screen, keeping Meter Read entry nice and simple.



Jim2 eBusiness Meter Reads: Adding Meter Reads



Successfully Accepted eMeter Reads

Jim2 eBusiness Meter Reads in detail

Jim2 Business Engine Photocopier Edition already incorporates many time saving and powerful features specifically developed for the Photocopier and Office Equipment industry. Features such as:

- Unique Jim2 generated, or user definable, Machine/ Equipment ID.
- Serial tracking of equipment and parts.
- Related and Default stock.
- Unlimited Contract/Plan types.
- View all Jobs (active and invoiced) related to a Machine.
- Unlimited Meter types.
- Automated meter request via email/Fax/Print/Phone.
- Rapid meter read data entry via machine Lists.
- Consolidated Invoices.
- Watchouts and warnings.
- Built in scheduler and much more

Jim2 eBusiness Meter Reads works as part of your regular meter read or page count request process. As part of the Jim2 machine record setup, you can choose to send requests via Print/Fax/email/phone, and now "Web email". If Web Email is selected, Jim2 will automatically send an email with a predefined message and a URL address. This address links to a Jim2 eBusiness website "Log On" page. Once logged in the customer can enter the meter reads directly. Your Customers only see the copiers that they are assigned or responsible for looking after.

Once the customer has completed and submitted their reads a "Billing Job" is automatically created and optionally marked as ready for invoicing.

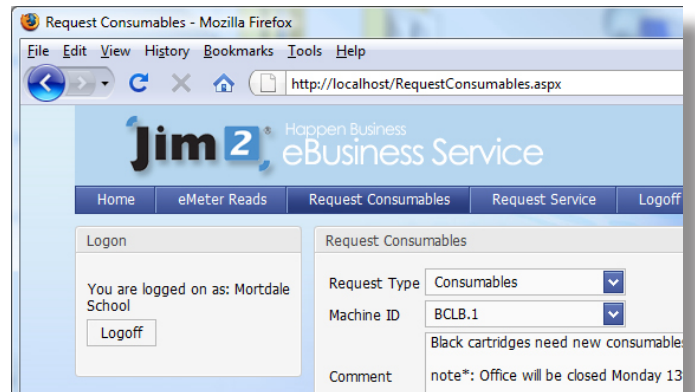
Jim2 eBusiness Suite Overview

Expand your electronic trading with your favourite Customers and Suppliers by expanding your Jim2 eBusiness abilities with the following options:

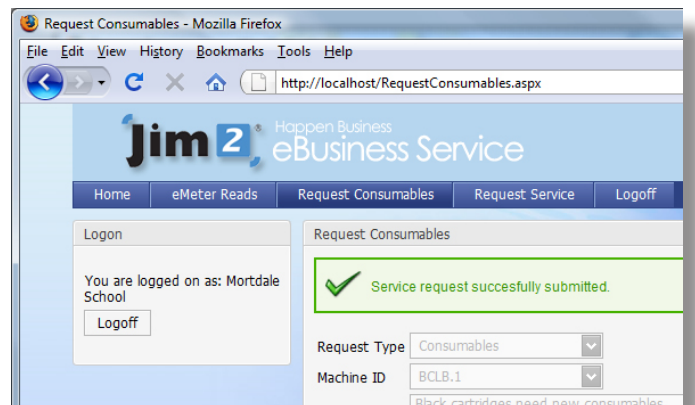
- **Jim2 eBusiness Connect** – Receive Supplier price updates electronically and place Purchase Order's electronically with Suppliers.
- **Jim2 eBusiness Service** – Allow your Contract Customers to log service calls or toner requests via a web site. Receive email notifications and have onsite technicians update jobs via the web.
- **Jim2 eBusiness Link** – integrate with other applications such as websites or print management software.

Works with Jim2 eBusiness Service

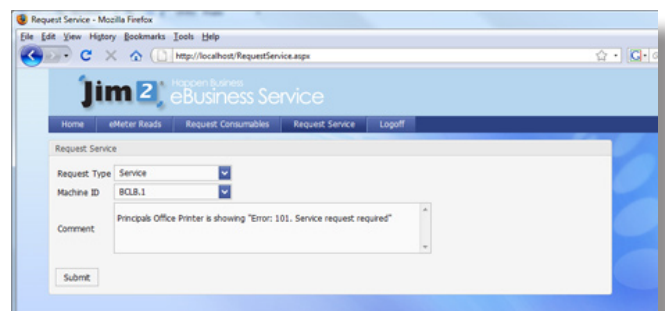
Jim2 eBusiness Meter Reads works seamlessly with Jim2 eBusiness Service (optional). Jim2 eBusiness Service allows customers to log service jobs via the web and includes additional photocopier related features including 'Request Service' and 'Request Consumables'.



'Request Consumables' with Jim2 eBusiness Service



'Request Consumables' - Confirmation



'Request Service' with Jim2 eBusiness Service

Summary

Happen Business has produced one of the most flexible and powerful Business Systems for the Photocopier and Office Equipment Industry. Happen Business has now provided you with the ability to **significantly reduce your administration costs even further** with Jim2 eBusiness Meter Reads.

Want to know more?

Call us today on 02 9570 4696 or visit www.happen.biz and book a LIVE demonstration of Jim2 eBusiness Meter Reads