

## Jim2® eBusiness Meter Reads

Jim2® Business Engine Managed Print Services Edition

# Fact Sheet

### Quick Facts

Happen Business, developers of Jim2 Business Engine Managed Print Services (MPS) Edition, have taken the hassle out of collecting your monthly meter reads with eBusiness Meter Reads – an easy, user friendly way for your clients to submit their meter reads to you via a simple webpage. Jim2 eMeter Reads will save you hours of data entry per month.

Some of the key points of Jim2 eMeter Reads are:

- Meter or page count request emailed to your customer directly from Jim2 Business Engine MPS edition. Your customer enters meter reads via a web page which feeds into Jim2 automatically.
- Customisable web page meter read 'entry screen' allowing you to brand and modify your web page.
- Secure 'log on' controlled by your Jim2 database. Customers see only those copiers and equipment which are their responsibility.
- Built in error checking to prevent customer data entry mistakes and ensuring correct billing.
- Eliminates time consuming data entry by your staff each billing cycle.
- Automatically creates your billing jobs in Jim2, ready for invoicing.
- Fully integrated with your Jim2 Business Engine database.
- Part of the Jim2 eBusiness Suite of applications.
- Jim2 eBusiness Meter Reads is supplied **free** with Jim2 Business Engine MPS Edition.

### What is Jim2 eBusiness Meter Reads?

Jim2 eBusiness Meter Reads is provided as part of Jim2 MPS Edition, and offers a significant enhancement to your ability to service your customers electronically. As part of the Jim2 eBusiness Suite, Jim2 eMeter Reads is fully integrated with your Jim2 Business Engine ERP system. Data entered by your customers is automatically added to your Jim2 database without any need for your staff's involvement.

Once in Jim2, the workflow and business process rules ensure that the request is acted on and your customer is serviced and invoiced promptly.

### What are the Benefits to your Business?

Jim2 eMeter Reads will give you the ability to significantly reduce your staff's data entry time.

Some of the benefits you can expect are:

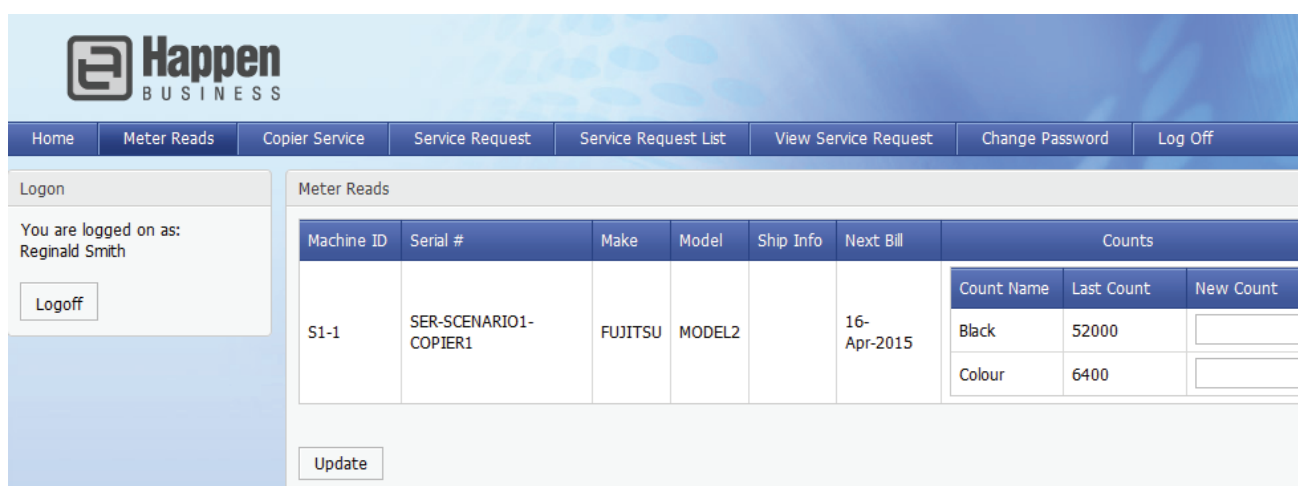
- Cost savings through reduced administration time.
- Improved data entry accuracy due to reduced operator involvement.
- Improved customer service by making it easy to supply reads.
- Minimise billing errors through improved data entry.
- Fully integrated with your Jim2 Business Engine accounting system.
- Expand your electronic commerce with your customers using other Jim2 eBusiness applications.

### Make it easy for your customers to supply their meter counts to you

One of the key benefits to your business is improved customer service. The advanced eBusiness capabilities in Jim2 make it easy for **anybody** to do business with you.

Having Jim2 eBusiness Meter Reads means that your customers can access their copier information and enter their meter counts on screen **without leaving their desk**.

Jim2 even has a built-in error detection system when customers are entering data. Being fully integrated with Jim2 back end, the system is fully secure, and only those copiers the operator directly controls will appear in their list to enter. If they are responsible for multiple copiers they will receive only one email, and all machines will be listed on the one entry screen, keeping meter read entry nice and simple.



The screenshot shows the Jim2 eBusiness web interface. At the top is the Happen Business logo. Below it is a navigation bar with links: Home, Meter Reads, Copier Service, Service Request, Service Request List, View Service Request, Change Password, and Log Off. The main content area is titled 'Meter Reads'. On the left, there is a 'Logon' section showing 'You are logged on as: Reginald Smith' and a 'Logoff' button. The main table displays meter read data for a specific machine. The table has columns for Machine ID, Serial #, Make, Model, Ship Info, Next Bill, and Counts. The Counts section is further divided into Count Name, Last Count, and New Count. The data shown is for Machine ID S1-1, Serial # SER-SCENARIO1-COPIER1, Make FUJITSU, Model MODEL2, Ship Info 16-Apr-2015, and Counts for Black (52000) and Colour (6400). There is an 'Update' button at the bottom of the table.

Machine ID	Serial #	Make	Model	Ship Info	Next Bill	Counts		
						Count Name	Last Count	New Count
S1-1	SER-SCENARIO1-COPIER1	FUJITSU	MODEL2		16-Apr-2015	Black	52000	<input type="text"/>
						Colour	6400	<input type="text"/>

## Jim2 eBusiness Meter Reads in detail

Jim2 Business Engine MPS Edition already incorporates many time saving and powerful features specifically developed for the photocopier and office equipment industry. Features such as:

- Unique Jim2 generated, or user definable, machine/rquipment ID.
- Serial number tracking of equipment and parts.
- Related and Default stock.
- Unlimited contract/plan types.
- View all Jjobs (active and invoiced) related to a machine.
- Unlimited Mmeter types.
- Automated meter request via email/fax/print/phone.
- Rapid meter read data entry via machine lists.
- Consolidated invoices.
- Watchouts and warnings.
- Built in scheduler ,and much more.

Jim2 eBusiness Meter Reads works as part of your regular meter read or page count request process. As part of the Jim2 machine record setup, you can choose to send requests via print/fax/email/phone/web email. If web email is selected, Jim2 will automatically send an email with a predefined message and a URL address. This address links to a Jim2 eBusiness website log-in page. Once logged in, the customer can enter the meter reads directly. Your customers only see the copiers that they are assigned, or are responsible for looking after.

Once the customer has completed and submitted their reads a 'Billing Job' is automatically created, and optionally marked as ready for invoicing.

## Jim2 eBusiness Suite Overview

Expand your electronic trading with your favourite customers and suppliers by expanding your Jim2 eBusiness abilities with the following options:

- **Jim2 eBusiness Connect** – Receive supplier price updates electronically and place purchase orders electronically with suppliers.
- **Jim2 eBusiness Service** – Allow your contract customers to log service calls or toner requests via a web site. Receive email notifications and have onsite technicians update jobs via the web.
- **Jim2 eBusiness Link** – Integrate with other applications, such as websites, or print management software.

## Works with Jim2 eBusiness Service

Jim2 eBusiness Meter Reads works seamlessly with Jim2 eBusiness Service. Jim2 eBusiness Service allows customers to log service jobs via the web and includes additional photocopier related features including 'Request Service' and 'Request Consumables'.

'Request Consumables' with Jim2® eBusiness Service

'Request Consumables' – Confirmation

'Request Service' with Jim2® eBusiness Service

## Summary

Happen Business has produced one of the most flexible and powerful Business Systems for the Photocopier and Office Equipment Industry.

Happen Business has provided you with the ability to significantly reduce your administration costs even further with Jim2 eBusiness Meter Reads.

## Want to know more?

Call us today on 02 9570 4696 or visit [www.happen.biz](http://www.happen.biz) and book a **LIVE** demonstration of Jim2 eBusiness Meter Reads.



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